

## AN **INDUSTRY FIRST**

We're the only fleet leasing business with a BSI Kitemark accreditation for customer service.



## **91%** OF CUSTOMERS **LIKE OUR PROACTIVE APPROACH**



We don't just keep your fleet running smoothly, we're regularly looking for ways to improve its performance too; and the majority of our corporate customers like our approach to solving existing and potential problems.



## **THINK YOU'LL LIKE OUR SERVICE?** **97%** already do

We work hard to provide unrivalled customer service, an effort that's not only recognised in our 97% customer satisfaction score, but by our BSI accreditation for Customer Service too.

# LEADING THE WAY IN CUSTOMER SERVICE

BSI Kitemark for **CUSTOMER SERVICE**



## **NINE OUT OF TEN CUSTOMERS TRUST US TO DELIVER**

We take care of your fleet, so you can take care of business – and 90% of our corporate customers trust that when they need us, we'll be there.



## **96%** of customers **SAY THEY'D RENEW**



We're raising the bar on customer service in the leasing industry. That's why, when we asked our corporate customers whether they'd stay with us, nearly all said they would.